**eShop: Use Case Description**

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| **Use Case Number: 1** | | |
| **Date Created: 07/25/2019** | | **Last Revision Date: 07/25/2019** |
| **Name** | Create Account | |
| **Brief description** | Customer, admin and supplier create account with all account credentials | |
| **Actors** | User (Customer, admin and supplier) | |
| **Preconditions :** | | |
| The system allows customers, admin and suppliers to create account in accordance with their role | | |
| **Flows of Events:** | | |
| **Basic flow**   1. User: Enter valid credentials (username, password, etc.) 2. User: Request for create account approval (submit) | | |
| **Alternative Flows**  At 1. When mandatory information is not provided   1. User will be notified to enter mandatory information   At 1. When invalid information is not provided   1. User will be notified to enter valid information   At 2. When the account already exists   1. User will be notified as there is an account already | | |
| **Post conditions** | | |
| **‘Successfully account created’ notification will be sent to account creators’ email** | | |
| **Business Rules** | | |
| * All account creators should be responsible, and they should provide true information * Admin must be an employee or service provider of the e-shop and must be approved as Admin * Supplier must have legal rights to sell the book | | |

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| **Use Case Number: 2** | | |
| **Date Created: 07/25/2019** | | **Last Revision Date: 07/25/2019** |
| **Name** | Block Account | |
| **Brief description** | When account holder is not behaving in accordance with the rule and regulation of the e-shop’s online system, the admin will block the account | |
| **Actors** | Admin | |
| **Preconditions:** | | |
| Valid account holder uses the account in an improper way | | |
| **Flows of Events:** | | |
| **Basic flow**  1. Admin: Check the account and keep record of all misdeeds  2. Admin: Block the account | | |
| **Alternative Flows** | | |
| **Post conditions** | | |
| Account blocked notification is sent to the account holder | | |
| **Business Rules** | | |
| * Account holders should have only one account * Only Admin can block the account | | |

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| **Use Case Number: 3** | | |
| **Date Created: 07/25/2019** | | **Last Revision Date: 07/25/2019** |
| **Name** | Unblock Account | |
| **Brief description** | When the account holder whose account was suspended made all the necessary conditions to be unblocked, the admin will unblock the account | |
| **Actors** | Admin | |
| **Preconditions:** | | |
| The admin has proved as the blocked account holder has settled all doubts, resolved misbehaving and agreed to act in accordance with the rule and regulation of the e-shop system | | |
| **Flows of Events:** | | |
| **Basic flow**  1. Admin: unblock the account  2. Admin: re-grant all roles and privileges to the account holder | | |
| **Alternative Flows** | | |
| **Post conditions** | | |
| Account unblocked notification is sent to the account holder | | |
| **Business Rules** | | |
| * Only the Admin can unblock the account | | |

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| **Use Case Number: 4** | | |
| **Date Created: 07/25/2019** | | **Last Revision Date: 07/25/2019** |
| **Name** | Login | |
| **Brief description** | User can login to the e-shop system using valid login credentials | |
| **Actors** | User (Customer, Admin, Supplier, Manager) | |
| **Preconditions:** | | |
| There is GUI for login where user can enter login credentials | | |
| **Flows of Events:** | | |
| **Basic flow**  1. User: Enter login credentials  2. User: | | |
| **Alternative Flows**  **At 1. When user enter invalid credential**  **User will be notified to enter valid credential**  **At 1. When user forget the password**  **The system will sent password recovery link that the user will create new password** | | |
| **Post conditions** | | |
| The user will login successful to the e-shop system and act in accordance with the assigned role | | |
| **Business Rules** | | |
| * Login information must be confidential | | |